



Month	C1 Incident Count	C2 Incident Count	C3 Incident Count	C4 Incident Count	C1 Total Response Time (Days, Hours, Minutes, Seconds)	C2 Total Response Time (Days, Hours, Minutes, Seconds)	C1 Mean (Hours, Minutes, Seconds)	C2 Mean (Hours, Minutes and Seconds)	C1 90th Percentile (Hours, Minutes, Seconds)	C2 90th Percentile (Hours, Minutes, Seconds)	C3 90th Percentile (Hours, Minutes, Seconds)	C4 90th Percentile (Hours, Minutes, Seconds)
Feb-23	44	318	135	9	07:11:52	6 02:00:07	00:09:49	00:27:33	00:15:56	00:53:25	01:45:28	01:18:06
Mar-23	39	340	133	17	06:42:08	8 10:29:28	00:10:19	00:35:44	00:14:48	01:10:44	01:42:58	01:13:41
Apr-23	46	365	147	17	07:56:49	6 08:35:57	00:10:22	00:25:05	00:16:22	00:44:58	01:25:55	02:21:34
May-23	47	396	157	14	07:43:11	8 14:57:40	00:09:51	00:31:21	00:16:05	00:59:15	01:55:47	01:26:11
Jun-23	29	390	164	14	05:56:02	9 10:43:05	00:12:17	00:34:53	00:20:01	01:07:39	02:34:10	01:23:25
Jul-23	39	402	124	18	06:33:32	8 07:30:41	00:10:05	00:29:47	00:17:57	00:55:54	01:50:06	02:58:10
Aug-23	46	392	138	12	08:10:02	9 04:52:47	00:10:39	00:33:48	00:17:45	01:05:30	02:16:42	01:46:48
Sep-23	48	369	174	17	09:08:16	8 15:17:24	00:11:25	00:33:42	00:17:24	01:04:27	02:29:47	04:04:17
Oct-23	38	377	183	14	06:24:08	8 20:19:56	00:10:07	00:33:48	00:15:46	01:05:57	02:12:15	02:33:27
Nov-23	49	379	169	17	07:39:38	8 09:20:30	00:09:23	00:31:52	00:15:18	01:01:47	02:41:16	02:18:15
Dec-23	52	429	189	17	08:24:37	10 20:07:01	00:09:42	00:36:23	00:16:01	01:10:37	03:13:55	02:33:13
Jan-24	48	474	144	12	07:17:49	10 01:47:01	00:09:07	00:28:15	00:15:23	00:58:48	02:27:22	01:43:20
Total:	525	4631	1857	178			00:10:11	00:32:06	00:16:38	01:02:33	02:15:46	02:25:00